Quality Policy Statement

West Pennine Trucks is the North West's largest privately owned, authorised Scania dealer group covering the industrial areas of Greater Manchester down into the more rural counties of Cheshire, Staffordshire, Shropshire and mid-Wales.

The West Pennine Trucks team provide the complete sales and aftersales support package and work side by side with some of the most recognisable brands in the UK. There are six depots and two VMUs across the North West, each of which has highly trained staff together with the latest equipment and technology to keep customer operations running efficiently.

As a company we are committed to providing a first-class customer experience via the promotion of continual improvement throughout our company and by setting and reviewing company wide objectives, whilst satisfying all applicable requirements.

To achieve this, management will ensure that all staff are fully trained and competent, operating against approved processes within the Company's Quality Management System; and at all times "live" by our Company values:

- Customer First
- Integrity
- Teamwork
- Excellence
- Extra Mile

Approved By:



Richard Gilliland

Managing Director

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